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## PART B - FEE(S) TRANSMITTAL

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021491 7590 03/19/2004  
**LANIER FORD SHAVER & PAYNE**  
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Kimberle Rogers	(Depositor's name)
Kimberle Rogers	(Signature)
April 15, 2004	(Date)

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/056,411	01/25/2002	Terry S. Ryan	00-1718.03/US/2	2556

TITLE OF INVENTION: SYSTEM AND METHOD FOR SUPPORTING MULTIPLE CALL CENTERS

APPLN. TYPE	SMALL ENTITY	ISSUE FEE	PUBLICATION FEE	TOTAL FEE(S) DUE	DATE DUE
nonprovisional	NO	\$1330	\$0	\$1330	06/21/2004
EXAMINER	ART UNIT	CLASS-SUBCLASS			
CHAN, WING P	2643	379-045000			

1. Change of correspondence address or indication of "Fee Address" (37 CFR 1.363).

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2. For printing on the patent front page, list (1) the names of up to 3 registered patent attorneys or agents OR, alternatively, (2) the name of a single firm (having as a member a registered attorney or agent) and the names of up to 2 registered patent attorneys or agents. If no name is listed, no name will be printed.

1 LANIER FORD SHAVER & PAYNE, PC2 Anita S. Damian

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## 3. ASSIGNEE NAME AND RESIDENCE DATA TO BE PRINTED ON THE PATENT (print or type)

PLEASE NOTE: Unless an assignee is identified below, no assignee data will appear on the patent. Inclusion of assignee data is only appropriate when an assignment has been previously submitted to the USPTO or is being submitted under separate cover. Completion of this form is NOT a substitute for filing an assignment.

## (A) NAME OF ASSIGNEE

Tel Control, Inc.

## (B) RESIDENCE: (CITY and STATE OR COUNTRY)

Huntsville, AlabamaPlease check the appropriate assignee category or categories (will not be printed on the patent):  individual  corporation or other private group entity  government

4a. The following fee(s) are enclosed:

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 Issue Fee A check in the amount of the fee(s) is enclosed. Publication Fee Payment by credit card. Form PTO-2038 is attached. Advance Order - # of Copies 5 The Director is hereby authorized to charge the required fee(s), or credit any overpayment, to Deposit Account Number 50/0846 (enclose an extra copy of this form).

Director for Patents is requested to apply the Issue Fee and Publication Fee (if any) or to re-apply any previously paid issue fee to the application identified above.

(Authorized Signature) <u>Charles R. Duckey</u>	(Date) <u>4/15/04</u>	<p>04/21/2004 FMETEK12 00000042 10056411</p> <table> <tr> <td>01 FC:1501</td> <td>1330.00 OP</td> </tr> <tr> <td>02 FC:8001</td> <td>15.00 OP</td> </tr> </table>		01 FC:1501	1330.00 OP	02 FC:8001	15.00 OP
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<p>NOTE: The Issue Fee and Publication Fee (if required) will not be accepted from anyone other than the applicant, a registered attorney or agent, or the assignee or other party in interest as shown by the records of the United States Patent and Trademark Office.</p> <p>This collection of information is required by 37 CFR 1.311. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 12 minutes to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, Alexandria, Virginia 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Commissioner for Patents, Alexandria, Virginia 22313-1450.</p> <p>Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.</p>							

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